

**PRC Contact Data
2016-2017 and 2017-2018**

Month 2016-2017	Calls	Emails	In-Person Contacts	Total Contacts	Parents	Staff	Other
Aug. (PRC opened 8/22. Includes data from 6/27-8/31)	6	43	5*	54	34	8	12
Sept.	23	56	12	91	57	19	15
Oct.	21*	81	17*	119	61	36	22
Nov.	27*	105	17	149	77	45	27
Dec.	14*	64	9	87	44	26	17
Jan.	31*	135	6	172	85	41	46
Feb.	26	110	16***	152	67	42	43
Mar.	23*	132	26*	181	110	36	35
Apr.	22*	100	5	127	60	38	29
May	26*	108	15*	149	71	41	37
Jun.	16	44	6	66	37	16	13
Totals	235	978	134	1347	703	348	296
Month 2017-2018	Calls	Emails	In-Person Contacts	Total Contacts	Parents	Staff	Other
Aug. (PRC opened 8/4. Includes data from 6/23-8/31)	13*	51	6*	70	32	21	17
Sept.	16*	63	11	90	45	35	10
Oct.	27*	125	16 *and**	168	84	60	24
Nov.	17*	122	13 *and**	152	66	60	26
Dec.	9*	77	7* and**	93	30	45	18
Jan.	33*	155	14 *and**	202	86	58	58
Feb.	31*	146	11 * and***	188	82	60	46
Mar.	23*	103	12 *and ***	138	62	52	24
Apr.	37*	164	12	213	91	70	52
May							
June							
Totals							

*indicates Use of Interpreter (Language Line, In-person or ASL)

**indicates meeting at child's school

***indicates meeting at child's home or other non-school location

Use of Interpreter or Language Line 2016-2017

Aug.-1 Amharic interpreter

Oct. 18-Spanish interpreter

Oct. 19-Spanish-Language Line
Nov. 1, Nov. 16-Spanish –Language Line-initiated by PRC staff, Nov. 17, Nov. 18, Nov. 29
Dec.-Dec. 5-Spanish interpreter for workshop, Dec. 5-Language Line initiated by PRC staff-Spanish
Jan, Jan 3-use of Language Line for Spanish and Amharic
Jan 5-use of sign interpreter for phone conversation
Jan. 12-use of sign interpreter for phone conversation
Jan. 23-use of Language Line (initiated by PRC staff)-Spanish
Feb. 17- Spanish interpreter
March 20-Spanish interpreter-initiated by PRC staff
March 21-Spanish interpreter
March 23-ASL interpreter via phone
March 27-ASL interpreter via phone
April 24-Spanish interpreter via Language Line-initiated by PRC staff
April 28-Spanish interpreter via Language Line-initiated by PRC staff
May 3-Spanish interpreter via Language Line-initiated by PRC staff
May 26-Spanish interpreter

Support Groups 2016-2017

9/13/16-Young Children-4 parents and one community member attended
9/14/16-Moderate to Severe Disabilities-5 parents and one FACE Center intern attended
10/4/16-Young Children-1 parent
10/12/16-Moderate to Severe-2 parents attended
11/2/16-Young Children-1 parent
11/9/16-Moderate to Severe-3 parents
12/6/16-Young Children-2 parents
12/14/16-Moderate to Severe-1 parent attended
1/10/17-Young Children-2 people attended
1/11/17-Moderate to Severe-4 attendees
2/07/17-Young Children-2 people attended
2/08/17-Moderate to Severe-one attendee
2/15/17-School based-Ramsay-one attendee
2/21/17-Maury school based-five attendees
2/28/17-School based (Spanish)-George Mason-4 attendees
3/6/17-PIE parents at Lee Center-no attendees
3/7/17-Young Children-2 attendees
3/8/17-Moderate to Severe-cancelled due to school closure
3/14/17-MV parent group cancelled due to snow day
3/15/17-School based-Ramsay -no one attended
3/17/17-School based-Maury-five attendees.
3/20/17-PIE parents at Lee Center-no attendees
3/27/17-PIE parents at Lee Center-no attendees
3/28/17-School based (Spanish) –George Mason-no attendees

4/1/17-PIE parents at Lee Center-no attendees
4/4/17-School based-Mt. Vernon-cancelled due to another parent meeting
4/4/17-Young children-1 attendee
4/5/17-moderate to severe-one attendee
4/14/17-Lee Center-no attendees
4/21/17-School based-Maury-4 attendees
4/24/17-Lee Center-no attendees
4/25/17-School based (Spanish)-George Mason-1 attendee
4/26/17-School based-Ramsay-two attendees
5/2/17-Young Children-one attendee
5/10/17-Moderate to Severe-one attendee
5/17/17-School based-Ramsay-three attendees
5/19/17-School based-Maury-cancelled
5/30/17-School Based (Spanish) –George Mason-0 attendees
6/6/17-Young children-1 attendee
6/9/17-School based-Maury-4 attendees
6/14/17-Moderate to severe-0 attendees (coincided with ACPS All School Lock-in)

Use of Interpreter or Language Line 2017-2018

8/23-Spanish
8/25-Spanish
9/13-ASL
9/18-ASL
10/10-Amharic
10/17-Arabic
10/23-Arabic
10/25-Spanish
11/3-Spanish
11/7-Spanish
11/9-Spanish
11/13-Spanish (2 separate parents)
12/14-Arabic
12/14-Turkish
1/9-Turkish (both call and in-person meeting)
1/10-Turkish (Language Line)
1/23-Spanish (Language Line)
2/5-Spanish
2/7-Turkish (Language Line)
2/7-Spanish
2/8-Turkish
2/13-Spanish (interpreter and Language Line-two separate parents)
2/14-Spanish (Language Line and interpreter-two separate parents)

2/16-Spanish
2/20-Turkish (Language Line)
2/21-Turkish (Language Line)
2/23-Amharic (Language Line)
2/23-Spanish (Language Line)
2/23-Arabic (Language Line)
3/1-Spanish (Language Line)
3/5-Spanish (Language Line)
3/5-Turkish (Language Line)
3/6-Spanish
3/7-Spanish
4/18-Spanish (2) (Language Line)
4/18-Amharic (Language Line)
4/18-Arabic (Language Line)

Support Groups 2017-2018-All are daytime support groups, with the exception of three meetings of the John Adams group (3/19, 4/23 and 5/21)

9/12/17-Young Children (3)
9/13/17-Moderate to severe (0)
10/3/17-Young Children (6)
10/6/17-Maury (6)
10/11/17-Moderate to severe (1)
11/8/17-Moderate to severe (2)
11/10/17-Maury (6)
11/14/17-Young Children (1)
12/5/17-Young Children (1)
12/13/17-Moderate to Severe (1)
1/9/18-Young Children (1)
1/10/18-Moderate to Severe (3)
1/29/18-George Mason Spanish only (1)
2/6/18-Young Children (2)
2/8/18-Maury (2)
2/14/18-Moderate to Severe (0)
2/15/18-Ramsay (2)
2/26/18-Spanish only George Mason (0)
2/28/18-John Adams (1)
3/2/18-Maury (0)-cancelled due to school closure
3/6/18-Young children (1)
3/14/18-Moderate to severe (1)
3/15/18-Ramsay (2)
3/19/18-John Adams (evening)-(1) There was a problem with the entrance to the school being locked.
4/3/18-Young Children (0)

4/4/18-John Adams (0)
 4/6/18-Maury (3)
 4/11/18-Moderate to Severe (0)
 4/19/18-Ramsay (2)
 4/23/18-John Adams (1) (used Amharic interpreter)
 5/1/18-Young children (3)

Comparison of 2013-2014 to 2014-2015

Time Period	Calls	Emails	In-Person	Total	Parents	Staff	Other
2013-2014	113	303	68	484	355	88	41
2014-2015	199	785	112	1096	725	219	152
Percentage Change	+76.1%	+159%	+64.7%	+126.4%	+104.2%	+148.9%	+270.7%

Comparison of 2014-2015 to 2015-2016

Time Period	Calls	Emails	In-Person	Total	Parents	Staff	Other
2014-2015	199	785	112	1096	725	219	152
2015-2016	174	842	125	1141	759	193	189
Percentage Change	-12.5%	+7.26	+1.16%	+4.1%	+4.69%	-11.8%	+24.34%

Comparison of 2015-2016-2016-2017

Time Period	Calls	Emails	In-Person	Total	Parents	Staff	Other
2015-2016	174	842	125	1141	759	193	189
2016-2017	235	978	134	1347	703	348	296
Percentage Change	+35.1%	+16.2%	+7.2%	+18.1%	-7.4%	+80.3%	+56.6%

Comparison of 2016-2017 to 2017-2018

Time Period	Calls	Emails	In-Person	Total	Parents	Staff	Other
2016-2017	235	978	134	1347	703	348	296
2017-2018							
Percentage							

Change							
---------------	--	--	--	--	--	--	--