

# Performance Audit Staff Updates

## Facilities Processes

School Board Meeting

June 21, 2018



*Every Student Succeeds*

# Essential Questions

- What were the recommendations from the Gibson Audit?
- How has ACPS management respond to those recommendations?
- What work has been completed to implement those recommendations?

# Implementation Guide and % of Completion

Status of Recommendation	% of Total Recommendations
Fully Implemented	40%
On Schedule	10%
Behind Schedule but In Progress	35%
Management Disagrees with Recommendation	15%
Not on Schedule	0%

# Recommendations and Updates

Recommendation	Gibson Priority	Target Completion Date	February 2018	June 2018
1. Develop a comprehensive, long term school facilities management plan	High	January 2018	Action plan completed	Identifying requisite support staff and resources for implementation
2. Refine and expand Key Performance Indicators (KPI) and metrics for facility management	Low	Spring 2018	In progress	Reviewing all tracking processes, which will be evaluated during the annual KPI review
3. Institute a formal quality assurance oversight system for review of contracted facility maintenance and repair services	High	December 2017	Action plan completed	Further review of quality criteria and impact on resources in 2020 budget underway

# Recommendations and Updates

Recommendation	Gibson Priority	Target Completion Date	February 2018	June 2018
4. Enhance the use of the SchoolDude system to improve maintenance management and efficiency	Medium	January 2018	Action plan completed	Identifying requisite support staff and resources for implementation
5. Establish a Work Controller position (in-house or contracted), dedicated to work management oversight and reporting	Medium	January 2018	In progress	Position was approved by the School Board on May 10, 2018
6. Implement a system to proactively communicate with school principals about facility maintenance activities and issues	High	January 2018	Ongoing	Establishing service level agreements with schools

# Recommendations and Updates

Recommendation	Gibson Priority	Target Completion Date	February 2018	June 2018
7. Designate an Energy Manager and establish an Energy Management Program	Medium	December 2017	In progress	Position was approved by the School Board on May 10, 2018
8a. Continue with the department's long-term plan to reduce in-house custodial operations	Low	December 2017	Ongoing	a. Schools custodial contract under review
8b. Re-evaluate the cost structure of contracted service providers	Low	December 2017	Ongoing	b. Disagree
9. Have ACPS custodians and building engineers report centrally to the Building Service Manager	Medium	February 2018	Ongoing	Extended study underway, new target to be established

# Recommendations and Updates

Recommendation	Gibson Priority	Target Completion Date	February 2018	June 2018
10. Reduce custodial FTE at non-contract schools to bring workloads more in line with industry standards for staffing efficiency at all schools	Medium	Management disagrees with calculations of workload provided in audit	Disagree	Disagree

# Comments/Questions

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