

**PRC Contact Data  
2019-2020 and 2020-2021**

**Schools were closed March 13, 2020, due to the coronavirus, and 2019-2020 data reflects data collected up until that point**

Month 2019-2020	Calls	Emails	In-Person Contacts	Total Contacts	Parents		Staff	Other
Aug. (PRC opened 8/5. Includes data from 6/21-8/31)	38*	301	10*and **	349	226		103	20
Sept.	28*	579	13	620	180		407	33
Oct.	38*	880	18	936	190		689	57
Nov.	16*	591	14	621	167		361	93
Dec.	28*	301	10*and **	339	139		175	25
Jan.	41*	447	12	500	163		251	86
Feb.	34*	441	12***	487	150		291	46
Mar.1-Mar. 13	9*	150	1	160	55		85	20
<b>Totals</b>	<b>232</b>	<b>3690</b>	<b>90</b>	<b>4012</b>	<b>1270</b>		<b>2362</b>	<b>380</b>
Month 2020-2021	Calls	Emails	In-person Contacts	Total Contacts	Parents	Students (data collected beginning Oct. 2020)	Staff	Other
Aug. (PRC opened 8/4. Includes data from 6/24-8/31)	9	263	0	272	58	0	189	25
Sept.	8*	365	0	373	37	0	307	29
Oct.	23*	437	0	460	103	3	312	42
Nov.	38*	289	0	327	130	0	175	22
Dec.	82*	200	0	282	129	2	132	19
Jan.	76*	323	0	399	122	5	233	39
Feb.	110*	300	0	410	159	4	221	26
Mar.	140*	352	0	492	232	3	224	33
Apr.	105*	271	0	376	169	1	178	28
May	*							
June								
<b>Totals</b>								

\*indicates Use of Interpreter (Language Line, In-person or ASL)

\*\*indicates meeting at child's school

\*\*\*indicates meeting at child's home or other non-school location

**Please note that data collection has changed between 2017-2018 and 2018-2019. Previously, a “contact” was counted only when parents, ACPS staff members or members of the Alexandria Community contacted PRC staff directly, in-person, or via email or phone, as specified by data collection norms established by the Virginia DOE. However, this changed in the 2018-2019 school year, so that a “contact” also includes instances where PRC staff members initiate contact to parents, staff and members of the community. Consequently, numbers of contacts may be significantly larger, reflecting this change. However, in November, 2019, the DOE provided additional guidelines regarding PRC data collection. Specifically, when PRC staff members initiate email contact to multiple recipients via a single email, the DOE counts this as a single contact, whereas formerly, it was counted it as multiple contacts. This change, too, will again alter the numbers of PRC contacts by decreasing them significantly.**

#### **Use of interpreter or Language Line 2019-2020**

6/21-interpreter (Arabic)  
8/20 Language Line (Spanish) 2 times  
8/27 Language Line (Spanish) 8 times  
8/28 Language Line (Amharic)  
8/29 interpreter (Spanish)  
9/3 Language Line (Amharic)  
9/9 Language Line (Spanish)  
10/9 Language Line (Spanish)  
10/10 Language Line (Spanish)  
10/30 Language Line (Spanish)  
11/26-Language Line (Spanish)  
12/2-Language Line (Spanish)-two times  
12/3-interpreter (Spanish)  
12/6-Language Line (Amharic)  
12/6-Language Line (Spanish) 2 times  
12/13-interpreter (Arabic)  
12/17-interpreter (Arabic)  
1/14-Language Line (Dari)-2 times  
1/29-Language Line (Dari)  
2/11-interpreter-Arabic  
2/12-Language Line (Arabic)  
2/13-Language Line (Arabic)  
3/ 4-Language Line (Spanish)  
3/26-language Line (Arabic)  
4/19-language Line (Arabic)

4/20-Language Line (Arabic)  
4/20-Language Line (Spanish)-2 times  
4/23-language Line (Spanish) 5 times  
4/23-language Line (Dari) -2 times  
4/27-Language Line (Spanish) 2 times  
4/28-language Line (Spanish) 4 times  
5/5-Language Line (Spanish)-2 times  
5/6-Language Line (Spanish)  
5/7-Language Line (Spanish)  
6/2-Language Line (Arabic)  
6/2-Language Line (Spanish) 2 times

**Support Groups, PRC Office Hours, PRC Pop Ups, or School Based Special Ed PTAs, 2019-2020**

9/10-Young Children (4)  
9/30-PRC Office Hours Mt. Vernon (0)  
10/1-Young Children (1)  
10/2-Maury Special Ed PTA (11)  
10/16-All Ages (1)  
10/23-PRC Office Hours Charles Barrett (1)  
10/24 PRC Office Hours-ECC (2)  
11/12-Young Children (3)  
11/13-All Ages (3)  
11/14- PRC Office Hours-ECC (1)  
11/20-PRC Office Hours-Charles Barrett (0)  
11/26-PRC Office Hours-Mt. Vernon (2)  
12/3-Young Children (2)  
12/10-PRC Office Hours, William Ramsay (2), including one parent needing Spanish interpretation  
12/11-All Ages (1)  
12/12 PRC Office Hours, ECC (1)  
12/18-PRC Office Hours, Charles Barrett (0)  
1/7-Young Children (1)  
1/8-All Ages-(0)-cancelled due to 2 Hour Delay for school opening  
1/22-Maury Special Ed PTA (3)  
1/22-Office Hours Charles Barrett (0)  
1/23-PRC Office Hours, ECC (0)  
1/28-PRC Office Hours, William Ramsay (0)  
2/4-Young Children (0)  
2/12 Maury Special Ed PTA (1)  
2/12-All Ages (2)  
2/20-PRC Office Hours-ECC (0)  
2/20 PRC Pop Up-Jefferson Houston (2)

2/25-Coffee with Ms. Cummings-support meeting for WR parents of students in Ms. Cummings' class (4)  
2/26-PRC Office Hours, Charles Barrett (0)  
3/10-Young Children (0)  
3/11 (2)

## **2020-2021**

### **Use of interpreter or Language Line**

9/3-Language line-Amharic  
10/28-Language Line-Amharic  
10/30-Language Line –Spanish  
11/6-Language Line-Amharic  
11/24-Language Line-Spanish  
11/30 Language Line-Spanish  
12/1 Language Line-Amharic  
12/1-Language line-Spanish (3)  
12/7-Language Line-Spanish  
12/8-Language Line-Spanish  
12/14-Language Line-Amharic  
12/14 –Language Line-Spanish  
12/15 Language Line-Spanish (7)  
12/17-Language Line-Spanish (11)  
12/17-Language Line-Amharic (1)  
12/17-Language Line-Dari (1)  
12/18- Language Line-Spanish (4)  
1/4-Language Line-Amharic (1)  
1/4 Language Line-Spanish (2)  
1/5 Language Line-Spanish (2)  
1/11-Language Line-Spanish (2)  
1/12-Language Line-Spanish (4)  
1/12-Language Line-Amharic (1)  
1/25-Language Line-Spanish (4)  
1/26-Language Line-Spanish (1)  
2/8-Language Line-Spanish (1)  
2/9-Language Line-Spanish (3)  
2/10-Language Line-Spanish (1)  
2/16-Language Line-Spanish (3)  
2/17-Language Line-Spanish (2)  
2/18-Language Line-Spanish (2)

2/22-Language Line-Spanish (4)  
2/23-language Line-Spanish (8)  
2/24-Language Line-Spanish (5)  
2/25-Language Line-Spanish (2)  
2/26-Language Line-Spanish (3)  
3/1-Language Line-Spanish (3)  
3/2-Language Line-Spanish (1)  
3/2-Language Line-Amharic (2)  
3/3-Language Line-Spanish (1)  
3/8-Language Line-Amharic (2)  
3/8-Language Line-Spanish (1)  
3/9-Language Line-Spanish (2)  
3/11-Language Line-Spanish (1)  
3/15-Language Line-Spanish (1)  
3/15-Language Line-Amharic (1)  
3/22-Language Line-Spanish (4)  
3/23-Language Line-Spanish (4)  
4/5-Language Line-Spanish (2)  
4/6-Language Line-Spanish (3)  
4/13-Language Line- Spanish (1)  
4/19-Language Line-Spanish (1)  
4/20-language Line-Spanish (3)  
4/26-Language Line-Amharic (2)  
5/4-Language Line-Amharic (2)  
5/4 Language Line-Spanish (1)  
5/5 Language Line-Spanish (1)  
5/6-Language Line-Spanish (1)

**Support Groups, Pop-up PRCs, PRC Office Hours, or School Based Special Ed PTAs**

There were no support groups, Pop-ups, PRC office hours or school based special ed PTAs during the 2020-2021 school year, due to the closure of school buildings, the need for social distancing, and concerns about confidentiality using a Zoom format.