

# **Equity Climate Survey**

Alexandria City Public Schools

May 2021



## **TABLE OF CONTENTS**

Introduction 2	•
BEST PRACTICES IN SURVEY DESIGN	)
Survey Instrument	ŀ
WELCOME	ŀ
Privacy Consent	ŀ
SCREENERS/BACKGROUND5	,
Foundation for Learning-Positive Emotional Climate	3
Foundation for Learning-Student Attitudes Toward Learning9	)
Instructional Climate (School-Level)9	)
Instructional Climate (Teacher-Level)12	)
Division Equity	}
School Equity	}
Building and Personal Safety14	ŀ
Restorative Practices	ļ
Social and Emotional Support	;
Family Engagement	,
Staff Members' Positive Relationships18	}
Additional Thoughts	)
DEMOGRAPHICS	)
ACPS SITES AND GRADE BANDS	)
About Hanover Research21	Ĺ

## INTRODUCTION

The following survey aims to collect perspectives from division stakeholders. When reviewing the survey instrument, please note the following structural aspects of the draft:

- Question numbers (e.g., Q3) pertain to the online survey programming numbers and may be non-linear.
- Dark red text is survey programming notes that are not seen by respondents.
- Light blue text is used to indicate wording that may change from stakeholder to stakeholder (e.g., "your" for students and "your child" for families).
- Questions are formatted into "Blocks" or core survey sections.
- "O" denotes radio buttons where the respondent can only select one answer.
- "□" denotes a check box where the respondent can select more than one answer option.
- "\*" denotes questions that are mandatory for survey completion.

#### BEST PRACTICES IN SURVEY DESIGN

Hanover designs surveys that align with best practices in survey design. While we are sensitive to your needs and will make modifications as necessary, we strongly encourage you to maintain the following survey design standards moving forward.

- Present matrix questions (e.g., Likert scales going from strongly disagree to strongly agree) from negative to positive.
- **Randomize questions** when multiple options are present to decrease "ordereffects," which is common for questions of a similar structure.
- Balance Likert scales, for this survey, we primarily utilized three, four, and five-point scales.
- Use "Unsure/No Opinion" options when the question is either not relevant or the respondent is unsure. These are often consolidated because there is not an analytical reason to separate these results. Moreover, extending the scale (i.e., separating "N/A" and "Don't know" as two different options) may encourage respondents to select more "positive" responses due to the relative physical position of the extended scale.
- **Keep open-ended comments to a minimum.** Respondents start providing redundant answers when faced with more than two or three open-ended responses.
- Use skip logic to ensure that respondents only answer questions pertinent to them.
- Avoid too many or too few questions in a single page. You may view these aesthetic aspects of the survey once the survey has been programmed into the online platform.

- Avoid questions with the following characteristics:
  - o Avoid double-barreled questions (e.g., asking two question at once).
  - Avoid leading questions. For example, asking "Many staff members indicate that division buildings are clean. Is your building clean?" may lead a respondent to indicate that their building is clean regardless of their objective opinion. Asking leading questions makes respondents susceptible to social desirability. That is, respondents might then answer questions based on the question wording and not their objective opinion.
  - o **Avoid subjective language** for survey questions to ensure that all respondents will interpret the survey item the same way.

## SURVEY INSTRUMENT

#### WELCOME



#### Welcome to the Alexandria City Public School (ACPS) Equity Climate Survey!

ACPS is seeking feedback from division stakeholders to determine the degree to which the division is perceived as empowering, welcoming, equity-focused, results driven, and innovative. ACPS will use the feedback received to ensure that division offerings meet the needs of all students, families, staff, and community members and align with the division's Equity for All 2025 Strategic Plan.

This study is for research purposes only: all information you provide will be maintained on a confidential basis by Hanover Research and will only be reported to ACPS in an anonymized form (i.e., your name and identifying information such as race and gender will not be shared with the division or tied to your responses), so please be candid in your responses.

Please note that you should not use your name or other identifying information in your open-ended responses.

Thank you for your participation!
Please click the arrow button below to begin.

#### PRIVACY CONSENT<sup>1</sup>

- 1. Hanover Research takes protecting your personal information seriously. We use your data for research and analysis purposes only. Please see our <u>Privacy Policy</u> to learn how we collect and process your data.\*
  - O I consent to having my personal data collected for this survey.
  - O I do not consent to having my personal data collected and wish to exit the survey. [Exit survey and delete data]

<sup>&</sup>lt;sup>1</sup> In compliance with data privacy laws both in the United States and internationally, this question must appear at the beginning of the survey because respondents must consent to having their responses recorded before any data may be collected. Hanover Research must ask all respondents for their consent to gather and store their data.

#### SCREENERS/BACKGROUND

#### Display if Role is Empty<sup>2</sup>

- 2. Which of the following best describes your relationship with ACPS? If you are both a family and a staff member, please select your role as a staff member.\*
  - O Student
  - O Family/Guardian of a student
  - O Staff member
  - O None of the above Disqualify

#### Display if Role = Staff

- 3. Which of the following best describes your role at ACPS?\*
  - O School staff (e.g., teacher, paraprofessional, administrator, support staff)
  - O Division staff (e.g., administrator, division-office staff)
  - O None of the above Disqualify

#### Display if Q3 = "School staff"

- 4. Which of the following best describes your role at your school?\*
- **O** Teacher
- O School-based administrator (e.g., principal, vice principal)
- O Front Office Staff
- O Paraprofessional
- O Student Support Services (Social Worker, Psychologist, Nurse, Counselor)
- O Other

#### Display if Q3 = "Division staff)

- 5. Which of the following describes your role in the division?\*
- O Division leadership
- O Other division staff

#### Display if Role = Family

- 6. How many children do you have currently enrolled in an ACPS school?\*
  - O None Disqualify
  - O 1 child
  - Q 2 children
  - O 3 children
  - Q 4 children
  - O 5 children or more

<sup>&</sup>lt;sup>2</sup> Hanover Research recommends using custom links for each stakeholder group when distributing surveys. This reduces the number of questions respondents needs to ask, eliminates the risk of respondents selecting the wrong stakeholder group, and lessens confusion about what stakeholder group a respondent should answer for.

#### Display if "Q6" is 2 children, 3 children, 4 children, OR 5 children or more

7. As you have more than one child attending an ACPS, please take this survey for your child whose birthday is earliest in the calendar year. At the end of the survey, you may retake the survey for another child if you wish.

Display	y if Ro	le = Stuc	lent OF	R Family
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8. Please select [your/your child's] grade.\* O Pre-K Disqualify if student O Kindergarten Disqualify if student O Grade 1 Disqualify if student O Grade 2 Disqualify if student O Grade 3 Disqualify if student O Grade 4 Disqualify if student O Grade 5 Disqualify if student O Grade 6 O Grade 7 O Grade 8 O Grade 9 O Grade 10 O Grade 11 O Grade 12

#### Display if OA = "Instructional staff"

• Adult education

□ Adult Education

	Display if Q4 - instructional staff
9	. What grade level(s) do you teach? Please select all that apply.*
	□ Pre-K
	□Kindergarten
	□ Grade 1
	□ Grade 2
	□ Grade 3
	□ Grade 4
	☐ Grade 5
	□ Grade 6
	□ Grade 7
	□ Grade 8
	□ Grade 9
	□ Grade 10
	☐ Grade 11
	☐ Grade 12

#### Display if Role = Student OR Family

10. Please select [your/your child's] school.\*

#### Display if Role = Staff

At which school or site do you <u>primarily</u> work? If you work at multiple schools, please select the school at which you spend the majority of your time.\*3

- O Early Childhood Center
- O John Adams Elementary
- O Charles Barrett Elementary
- O Ferdinand T. Day Elementary
- O Cora Kelly Magnet Elementary
- O Lyles-Crouch Elementary
- O Douglas MacArthur Elementary
- O George Mason Elementary
- O Matthew Maury Elementary
- O Mount Vernon Elementary
- O James K. Polk Elementary
- O William Ramsay Elementary
- O Samuel W. Tucker Elementary
- O Patrick Henry Elementary School
- **O** Jefferson-Houston School
- O Francis C. Hammond Middle
- O George Washington Middle
- O T.C. Williams High School Minnie Howard
- O T.C. Williams High School Satellite
- O T.C. Williams High School King Street
- O Chance for Change
- O Adult Learning Center Braddock Place Campus at ACPS Central Office
- O Northern Virginia Juvenile Detention Center (NVJDC)
- O Central Office Display if Role = Staff

#### Display if Role = Staff

11. How many years have you worked at ACPS?\*

- O Less than 1 year
- O 1 to 3 years
- O 4 to 6 years
- O 7 to 10 years
- O More than 10 years

<sup>&</sup>lt;sup>3</sup> Note: Responses where the grade and school do not match (e.g., Grade 5 selected for a school with no Grade 5 classrooms) will be disqualified. Please see the Grade/School table in the survey notes section to confirm this information is accurate.

#### Display if Role = Student or Family

12. [Do you/Does your child] participate in any of the following?

#### Display if Role = Classroom teacher OR Other instructional staff

Do you <u>primarily</u> work with any of the following student populations (e.g., special education or EL teacher)? Please select all that apply.\*

- ☐ English Learner (EL)
- ☐ Student with Disability
- ☐ Talented and Gifted
- O None of the above

Items randomized (except "None of the above") to reduce order effects

## FOUNDATION FOR LEARNING-POSITIVE EMOTIONAL CLIMATE

Display if Role = Student or Family OR Q4 = "Instructional staff"

13. Please say how much you agree or disagree with the following statements about school climate:

[I/My child/My students] ...\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
feel(s) welcome at school.	•	•	0	0	0	0
feel(s) like [I am/they are] are a valued part of the school community.	•	•	O	O	O	•
feel(s) like adults at school understand [my/their] culture and identity.	•	•	•	O	•	•
is/are receiving a high quality education	•	•	0	O	•	•
voice is valued and included in ACPS decision-making process. Display if Role = Family	•	•	0	O	•	•

Rows are randomized to reduce order effects.

## FOUNDATION FOR LEARNING-STUDENT ATTITUDES TOWARD LEARNING

Display if Role = Student or Family OR Q4 = "Instructional staff"

14. Please say how much you agree or disagree with the following statements about school instructional climate:

Most students at [my/my child's] school ...\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
are encouraged to be active participants in learning	•	•	•	O	•	•
participate in learning	•	0	0	0	0	<b>O</b>
feel safe	•	0	0	O	•	O
feel valued	0	0	0	0	0	O
get excited to learn new things	0	0	0	O	0	O
are positive about their future.	<b>O</b>	0	0	0	0	•

Rows are randomized to reduce order effects.

## INSTRUCTIONAL CLIMATE (SCHOOL-LEVEL)

Display if Role = Student or Family OR Q3 = "School staff"

15. Please say how much you agree or disagree with the following statements about school instructional climate:

[My school/My child's school] ...\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
sets high academic expectations for all students.	0	•	O	O	0	•
prepares students to engage with the <u>local</u> community. Display if Role = Family or Staff OR IF Student Grade Level = High	0	0	O	O	0	O

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
prepares students to engage with the global community. Display if Role = Family or Staff OR IF Student Grade Level = High	•	•	0	O	•	•
	O	0	0	0	O	0
supports me with high-quality professional learning and support Display if Role=Staff	O	•	•	O	O	0
Central Office provides opportunities for peer collaboration and support. Display if Role=Staff	0	•	0	O	•	•

Display if Role = Student or Family OR Q3 = "School staff"

16. Please say how much you agree or disagree with the following statements about student development:

[My school/My child's school] helps students develop the following skills:\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
Creativity	0	0	0	0	0	O
Problem- solving	0	0	0	0	0	0
Collaboration	O	0	O	0	O	0
Self-advocacy	0	0	0	O	0	O

Rows are randomized to reduce order effects.

Display if Role = Student or Family OR Q3 = "School staff"

#### Q3 = "School staff"

17. Please say how much you agree or disagree with the following statements about student instruction:

At my school...\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
all students experience high quality core (Tier 1) instruction	•	0	0	0	•	0
we utilize our school's Multitiered System of Support (MTSS) to support students' social emotional needs.	•	•	O	O	•	•
we utilize our school's Mulit-tiered System of Support (MTSS) to support students' academic needs.	•	•	O	O	•	•

Rows are randomized to reduce order effects.

## Instructional Climate (Teacher-Level)

Display if Role = Student or Family OR Q4 = "Instructional staff"

18. Please say how much you agree or disagree with the following statements about school instructional climate:

[My teachers/My child's teachers/Teachers at my school] ...\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
connect class lessons to life outside the classroom.	O	•	•	•	O	•
provide extra help to students when they need it.	0	0	0	0	O	0
use books, stories, or lesson materials from many different perspectives (e.g., cultures, race/ethnicities, genders).	•	•	0	0	•	0
adjust lessons to best support students.	0	•	O	O	0	O
engage students in meaningful conversations about racial equity (e.g., when race does not determine quality of life, opportunities, and outcomes).	•	•	O	O	•	O
make me feel like I can do well in school. Display if Role = Student	•	0	O	0	•	O
encourage me to challenge myself (e.g., take challenging classes, work on difficult projects). Display if Role = Student	0	0	•	0	•	O

Rows are randomized to reduce order effects.

## **DIVISION EQUITY**

#### Display if Role = Staff

19. Please say how much you agree or disagree with the following statements about division equity:\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
Resources are equitably allocated across all division schools.	<b>O</b>	O	O	O	<b>O</b>	•
Technology access is equitable across all division schools.	0	O	O	O	0	O

## SCHOOL EQUITY

Display if Role = Student or Family OR Q3 = "School staff"

20. Please say how much you agree or disagree with the following statements about school equity:\*

At [my/my child's] school, ...\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
students respect other students from different backgrounds (e.g., race/ethnicity, culture, gender).	•	O	O	O	•	•
students from different backgrounds are treated differently when they break the rules.	<b>O</b>	O	•	O	<b>O</b>	•

## BUILDING AND PERSONAL SAFETY

Display if Role = Student or Family OR Q3 = "School staff"

21. Please say how much you agree or disagree with the following statements about building and personal safety:

[I/My child] ...\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
feel(s) safe during school.	O	•	•	•	•	O
feel(s) students are frequently bullied at school.	0	•	0	O	•	•

Rows are randomized to reduce order effects.

#### RESTORATIVE PRACTICES

Display if Role = Student

22. How often do you participate in community circles in your classroom?\*

OR Q4 = "Instructional staff"

How often do you facilitate community circles in your classroom?\*

- O Never
- O Less than once a month
- O Once a month
- O 2-3 times a month
- O Once a week
- O 2-3 times a week
- O Daily
- O Unsure

#### Q4 = "Instructional staff"

23.Please say how much you agree or disagree with the following statement:

I feel comfortable using restorative practices.\*

- O Completely disagree
- O Somewhat disagree
- O Neither agree nor disagree
- O Somewhat agree
- O Completely agree
- O Unsure

If Q22 = "Never" or "Unsure" skip to end of block

#### Display if Role = Student OR Q4 = "Instructional staff"

24. Please say how much you agree or disagree with the following statements about restorative circles:

In my classrooms, circles are used...\*

	Never	SOMETIMES	ABOUT HALF THE TIME	MOST OF THE TIME	ALWAYS	Unsure/ No opinion
so that students can get to know each other.	O	•	•	0	O	0
to talk about events that affect my class.	O	0	0	0	•	0
to resolve problems when students aren't getting along.	O	•	0	0	O	0

Rows are randomized to reduce order effects.

#### Display if Role = Student

25.Please say how much you agree or disagree with the following statement:

Adults at my school help me learn from my choices (good or bad).\*

- O Completely disagree
- O Somewhat disagree
- O Neither agree nor disagree
- O Somewhat agree
- O Completely agree
- O Unsure

#### SOCIAL AND EMOTIONAL SUPPORT

Display if Role = Student or Family OR Q3 = "School staff"

26. Please say how much you agree or disagree with the following:

Adults at [my/my child's] school...\*

realistic at [my, my sima s] senses							
	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION	
know how to connect students with supports for mental health and well-being.	•	O	O	O	O	•	
care about all students.	0	0	0	0	0	0	
help students with problems other than schoolwork.	•	O	O	O	O	0	

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
support students socially, emotionally, and academically.	0	•	•	•	O	•

## FAMILY ENGAGEMENT

#### Display if Role = Family

27. Please say how much you agree or disagree with the following statements about family engagement.\*

fullity chaugement.							
	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION	
ACPS engages families	•	O	•	•	•	O	
ACPS empowers families as partners in their children's success.	•	•	O	O	•	O	
ACPS effectively communicates with families.	•	<b>O</b>	0	O	•	O	
ACPS ensures feedback is included and valued in ACPS decision-making process.	•	•	O	0	•	O	
ACPS responds in a timely manner to family questions or concerns.	•	•	O	O	•	O	

Rows are randomized to reduce order effects.

#### Display if Role = Family

28. Please say how much you agree or disagree with the following statements about family engagement.

Staff members at my child's school... \*

Сомри	ETELY SOMEWHAT	NEITHER	SOMEWHAT	COMPLETELY	Unsure/
DISA		AGREE NOR	AGREE	AGREE	No
DISA	JIJAGKEE DIJAGKEE	DISAGREE	AGKEE	AGKLL	OPINION

contacts me to learn more about my child.	•	•	0	•	•	•
make families feel welcome.	O	0	0	0	O	0
make families feel <u>valued.</u>	•	•	•	0	•	<b>O</b>
include and value my feedback in the decision-making process.	0	•	O	O	•	0
provide families with resources to support their child's educational needs.	•	•	•	o	O	•
make it easy for families to attend meetings.	•	0	0	0	O	0
effectively communicate with families regarding my child's behavior.	•	•	O	O	•	•
effectively communicate with families regarding my child's academic progress.	•	•	•	O	O	•

## STAFF MEMBERS' POSITIVE RELATIONSHIPS

#### Display if Role = Staff

29. Please say how much you agree or disagree with the following statements about staff resources and professional learning (PL).\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No Opinion
My school/building provides enough professional learning opportunities.	•	O	O	O	•	•
ACPS offers opportunities for my professional growth.	0	0	•	0	0	•
PD is aligned to our School/Department Improvement Plan SIP/DIP.	•	0	•	0	•	•

Rows are randomized to reduce order effects.

#### Display if Role = Staff

30. Please say how much you agree or disagree with the following statements about staff relationships.\*

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	Unsure/ No OPINION
I have positive relationships with the majority of staff members at my school/building.	•	O	O	O	•	0
I have positive relationships with students at my school.	•	•	O	O	•	O
My colleagues care about me.	0	•	•	0	0	O
My supervisor cares about me.	•	0	•	0	•	•
Division leaders value my input regarding the division's strategic areas of focus.	•	O	O	O	•	O
Staff are treated differently because of their race or ethnicity.	•	0	•	0	•	•

	COMPLETELY DISAGREE	SOMEWHAT DISAGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT AGREE	COMPLETELY AGREE	UNSURE/ NO OPINION
I have a positive relationship with my direct supervisor.	0	•	0	•	0	0

## **ADDITIONAL THOUGHTS**

31. Please use this space to share any additional feedback for ACPS. Please note that these responses will be shared with the division directly, so please avoid providing personally identifying information.

## **DEMOGRAPHICS**

. IVI C	JUNAT III US
32.	With which of the following gender identities [do you/does your child] most
	identify?*
$\mathbf{O}$	Male
0	Female
$\mathbf{O}$	Non-binary/Gender non-conforming
O	Not listed/Prefer to self-describe (specify, if desired):
O	Prefer not to respond
33.	.With which of the following categories [do you/does your child] identify? Please
	select all that apply.*
	American Indian or Alaska Native
	Asian
	Black or African American
□F	lispanic or Latin(o/a/x)
	Middle Eastern or North African
	Native Hawaiian or Pacific Islander
□ V	Vhite
	Not listed/Prefer to self-describe (specify, if desired):
	Prefer not to respond

## **ACPS SITES AND GRADE BANDS**

SCHOOL	GRADE BAND
Early Childhood Center	PreK-K
John Adams Elementary	K-Grade 5
Charles Barrett Elementary	PreK-Grade 5
Ferdinand T. Day Elementary	K-Grade 5
Cora Kelly Magnet Elementary	PreK-Grade 5
Lyles-Crouch Elementary	K-Grade 5
Douglas MacArthur Elementary	K-Grade 5
George Mason Elementary	K-Grade 5
Matthew Maury Elementary	K-Grade 5
Mount Vernon Elementary	K-Grade 5
James K. Polk Elementary	K-Grade 5
William Ramsay Elementary	PreK-Grade 5
Samuel W. Tucker Elementary	K-Grade 5
Patrick Henry Elementary School	K-Grade 8
Jefferson-Houston School	PreK-Grade 8
Francis C. Hammond Middle	Grade 6-8
George Washington Middle	Grade 6-8
T.C. Williams High School - Minnie Howard	Grade 9
T.C. Williams High School - Satellite	Grade 9-12
T.C. Williams High School - King Street	Grade 10-12
Chance for Change	
Northern Virginia Juvenile Detention	
Center School	
Adult Learning Center Braddock Place	Adult Education
Campus at ACPS Central Office	Addit Education
T.C. Williams Evening Administrative Center	Adult Education
Alexandria City Detention Center	Adult Education
Division Office	NA Staff only

## ABOUT HANOVER RESEARCH

Hanover Research provides high-quality, custom research and analytics through a cost-effective model that helps clients make informed decisions, identify and seize opportunities, and heighten their effectiveness

#### **OUR SOLUTIONS**

#### **ACADEMIC** SOLUTIONS

#### • College & Career Readiness:

Support on-time student graduation and prepare all students for post-secondary education and careers.

#### • Program Evaluation:

Measure program impact to support informed, evidence-based investments in resources that maximize student outcomes and manage costs.

#### • Safe & Supportive Environments:

Create an environment that supports the academic, cultural, and social-emotional needs of students, families, and staff through a comprehensive annual assessment of climate and culture.

#### **ADMINISTRATIVE SOLUTIONS**

## • Family and Community Engagement:

Expand and strengthen family and community relationships and identify community partnerships that support student success.

#### Talent Recruitment, Retention & Development:

Attract and retain the best staff through an enhanced understanding of the teacher experience and staff professional development needs.

#### • Operations Improvement:

Proactively address changes in demographics, enrollment levels, and community expectations in your budgeting decisions.

#### **LEADERSHIP** SOLUTION

Build a high-performing administration that is the first choice for students, families, and staff.

#### **OUR BENEFITS**



EXPERT

200+ analysts with multiple methodology research expertise



FLEXIBLE

Ongoing custom research agenda adapts with organizations' needs



DEDICATED

Exclusive account and research teams ensure strategic partnership



**EFFICIENT** 

Annual, fixed-fee model shares costs and benefits



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