PRC Contact Data 2021-2022 and 2022-2023

Month 2021- 2022	Calls	Emails	Zoom meetings (as of Feb. 2022)	In-person Contacts	Total Contacts	Parents	Students	Staff	Other
Aug. (PRC opened 8/2. Includes data from 7/1-8/31	17	284	2022)	0	301	59	0	216	26
Sept.	37*	304		0	341	58	0	235	48
Oct.	42*	320		0	362	76	0	239	47
Nov.	20	285		0	305	78	1	173	53
Dec.	23	131		0	154	55	0	73	26
Jan.	13*	158		0	171	64	1	79	27
Feb.	13*	191	2	0	206	44	1	121	40
Mar.	25*	315	3	0	343	67	3	191	82
April	11	236	1	0	248	46	1	160	41
May	57*	229	3	0	289	118	2	133	36
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June	14*	73	2	0	89	24	0	46	19
June	14* 272	73	2	0	89	24	0	46 1666	19
June	14* 272 Calls	73	2	0	89	24	0 9 Students	46	19
June TOTALS Month 2022-	14* 272 Calls	73 2526	2 11 Zoom	0 0 In-person Contacts	89 2809 Total	24 689	0 9 Students	46 1666	19 445
June TOTALS Month 2022- 2023	14* 272 Calls	73 2526 Emails	2 11 Zoom Meetings 4 4	0 0 In-person Contacts	89 2809 Total Contacts	689 Parents	0 9 Students	46 1666 Staff	19 445 Other
June TOTALS Month 2022- 2023 Aug.	14* 272 Calls	73 2526 Emails	Zoom Meetings 4 4 6	0 0 In-person Contacts 2 8 7	89 2809 Total Contacts	24 689 Parents	0 9 Students	46 1666 Staff	19 445 Other
June TOTALS Month 2022- 2023 Aug. Sept.	14* 272 Calls 26* 26* 30* 30	73 2526 Emails 197 139	2 11 Zoom Meetings 4 4 6	0 0 In-person Contacts 2 8 7 4	89 2809 Total Contacts 229 177	24 689 Parents 68 47	0 9 Students	46 1666 Staff 137 102	19 445 Other 19 27
June TOTALS Month 2022- 2023 Aug. Sept. Oct. Nov. Dec.	26* 26* 30* 30 21*	73 2526 Emails 197 139 258 317 141	2 11 Zoom Meetings 4 4 6 1	In-person Contacts 2 8 7 4 3	89 2809 Total Contacts 229 177 301 352 167	24 689 Parents 68 47 75 78 54	0 9 Students 5 1 2 0	46 1666 Staff 137 102 197 232 91	19 445 Other 19 27 27 42 22
June TOTALS Month 2022- 2023 Aug. Sept. Oct. Nov. Dec. Jan.	14* 272 Calls 26* 26* 30* 30 21* 23*	73 2526 Emails 197 139 258 317 141 235	2 11 Zoom Meetings 4 4 6 1 2	0 0 In-person Contacts 2 8 7 4 3 5	89 2809 Total Contacts 229 177 301 352 167 265	24 689 Parents 68 47 75 78 54	0 9 Students 5 1 2 0 0	46 1666 Staff 137 102 197 232 91 133	19 445 Other 19 27 27 42 22 31
June TOTALS Month 2022- 2023 Aug. Sept. Oct. Nov. Dec. Jan. Feb.	26* 26* 30* 30 21* 23* 21*	73 2526 Emails 197 139 258 317 141 235 237	2 11 Zoom Meetings 4 4 6 1 2 2 3	0 0 In-person Contacts 2 8 7 4 3 5	89 2809 Total Contacts 229 177 301 352 167 265 266	24 689 Parents 68 47 75 78 54 100 74	0 9 Students 5 1 2 0 0	1666 Staff 137 102 197 232 91 133 135	19 445 Other 19 27 27 42 22 31 56
June TOTALS Month 2022- 2023 Aug. Sept. Oct. Nov. Dec. Jan. Feb. Mar.	26* 26* 30* 30 21* 23* 21* 38*	73 2526 Emails 197 139 258 317 141 235 237 246	2 11 Zoom Meetings 4 4 6 1 2 2 2 3 0	0 0 In-person Contacts 2 8 7 4 3 5 5	89 2809 Total Contacts 229 177 301 352 167 265 266 288	24 689 Parents 68 47 75 78 54 100 74 77	0 9 Students 5 1 2 0 0 1 1	137 102 197 232 91 133 135 133	19 445 Other 19 27 27 42 22 31 56 78
June TOTALS Month 2022- 2023 Aug. Sept. Oct. Nov. Dec. Jan. Feb.	14* 272 Calls 26* 26* 30* 30 21* 23* 21* 38* 18*	73 2526 Emails 197 139 258 317 141 235 237	2 11 Zoom Meetings 4 4 6 1 2 2 3	0 0 In-person Contacts 2 8 7 4 3 5	89 2809 Total Contacts 229 177 301 352 167 265 266	24 689 Parents 68 47 75 78 54 100 74	0 9 Students 5 1 2 0 0	1666 Staff 137 102 197 232 91 133 135	19 445 Other 19 27 27 42 22 31 56
June TOTALS Month 2022- 2023 Aug. Sept. Oct. Nov. Dec. Jan. Feb. Mar.	26* 26* 30* 30 21* 23* 21* 38*	73 2526 Emails 197 139 258 317 141 235 237 246	2 11 Zoom Meetings 4 4 6 1 2 2 2 3 0	0 0 In-person Contacts 2 8 7 4 3 5 5 5 4	89 2809 Total Contacts 229 177 301 352 167 265 266 288	24 689 Parents 68 47 75 78 54 100 74 77	0 9 Students 5 1 2 0 0 1 1	137 102 197 232 91 133 135 133	19 445 Other 19 27 27 42 22 31 56 78
June TOTALS Month 2022- 2023 Aug. Sept. Oct. Nov. Dec. Jan. Feb. Mar. Apr.	14* 272 Calls 26* 26* 30* 30 21* 23* 21* 38* 18*	73 2526 Emails 197 139 258 317 141 235 237 246 137	2 11 Zoom Meetings 4 4 6 1 2 2 3 0 5	0 0 In-person Contacts 2 8 7 4 3 5 5 4 • 5 And **	89 2809 Total Contacts 229 177 301 352 167 265 266 288 165	24 689 Parents 68 47 75 78 54 100 74 77 52	0 9 Students 5 1 2 0 0 1 1 0 2	1666 Staff 137 102 197 232 91 133 135 133 63	19 445 Other 19 27 27 42 22 31 56 78 48

^{*}indicates Use of Interpreter (Language Line, In-person or ASL)

^{**}indicates meeting at child's school

Please note that data collection has changed between 2017-2018 and 2018-2019. Previously, a "contact" was counted only when parents, ACPS staff members or members of the Alexandria Community contacted PRC staff directly, in-person, or via email or phone, as specified by data collection norms established by the Virginia DOE. However, this changed in the 2018-2019 school year, so that a "contact" also includes instances where PRC staff members initiate contact to parents, staff and members of the community. Consequently, numbers of contacts may be significantly larger, reflecting this change. However, in November, 2019, the DOE provided additional guidelines regarding PRC data collection Specifically, when PRC staff members initiate email contact to multiple recipients via a single email, the DOE counts this as a single contact, whereas formerly, it was counted it as multiple contacts. This change, too, will again alter the numbers of PRC contacts by decreasing them significantly.

2021-2022-Use of Interpreter or Language Line

- 9/10-Language Line-Spanish (1)
- 9/13-Language Line-Spanish (1)
- 10/4-Language line-Spanish (2)
- 10/5-Language Line-Spanish (1)
- 10/20-Language Line-Spanish (2)
- 10/22-Language Line-Spanish (1)
- 1/27-Language Line-Spanish (1)
- 1/28-Language Line-Spanish (3)
- 2/1-Language Line-Spanish (1)
- 3/8-Language Line-Spanish (1)
- 3/18-Language Line-Spanish (16)
- 3/22-Language Line-Spanish (1)
- 3/25-Language Line-Spanish (1)
- 5/12-Language Line-Spanish (2)
- 5/12-Language Line-Amharic (1)
- 5/13-Language Line-Urdu (1)
- 5/31-Language Line-Amharic (1)
- 6/1-Language Line-Amharic (1)
- 6/8-interpreter-Amharic (1)
- 6/9-Language Line-Spanish (1)

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2022-2023-Use of Interpreter or Language Line
8/24-Spanish (LL) (2)
8/29-Spanish (LL)-(1)
9/9-Spanish (LL) (1)
10/3-Amharic (LL)-1
10/7-Amharic (LL)-1
10/17-Spanish (LL)-3
10/18-Spanish (LL)-1
10/19-Spanish (LL)-1
12/2-Amharic (LL)-1
12/5- Spanish (LL)-1
12/7 Spanish (LL)-1
12/8 Spanish (LL)-1
12/12-Spanish (in-person with Spanish interpreter)
1/19 Tigrinya (LL)-1
1/31-Amharic (LL)-1
2/1-Amharic (LL)-1
2/3-Amharic (LL)-1
3/2-Dari (LL)-1
3/15-Spanish (LL)-1
3/22-Spanish (LL)-1
4/27-Spanish (LL)-1
4/28-Spanish (LL)-1
5/2-Spanish (LL)-1
5/4-Spanish (LL) 1
5/8-Dari (LL) 1
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Support Groups, Pop-Up PRCs, PRC Office Hours or School Based Special Ed PTAs

6/5-Spanish (1) non-Language Line interpreter (City social worker)

There were no Pop-Ups, PRC Pop-Ups or School Based Special Ed PTAs in the 2021-2022 school year. There were nine virtual support group meetings of Cora Kelly special ed parents.