

**PRC Contact Data
2020-2021 and 2021-2022**

Month	Calls	Emails		In-person Contacts	Total Contacts	Parents	Students (data collected beginning Oct. 2020)	Staff	Other
Month 2020- 2021									
Aug. (PRC opened 8/4. Includes data from 6/24-8/31)	9	263		0	272	58	0	189	25
Sept.	8*	365		0	373	37	0	307	29
Oct.	23*	437		0	460	103	3	312	42
Nov.	38*	289		0	327	130	0	175	22
Dec.	82*	200		0	282	129	2	132	19
Jan.	76*	323		0	399	122	5	233	39
Feb.	110*	300		0	410	159	4	221	26
Mar.	140*	352		0	492	232	3	224	33
Apr.	105*	271		0	376	169	1	178	28
May	113*	196		0	309	149	0	139	21
June	59*	162		0	221	72	0	125	24
Totals	763	3158		0	3921	1360	18	2235	308
Month	Calls	Emails	Zoom meetings (as of Feb. 2022)	In-person Contacts	Total Contacts	Parents	Students	Staff	Other
Month 2021- 2022									
Aug. (PRC opened 8/2. Includes data from 7/1-8/31)	17	284		0	301	59	0	216	26
Sept.	37*	304		0	341	58	0	235	48
Oct.	42*	320		0	362	76	0	239	47
Nov.	20	285		0	305	78	1	173	53
Dec.	23	131		0	154	55	0	73	26
Jan.	13*	158		0	171	64	1	79	27
Feb.	13*	191	2	0	206	44	1	121	40
Mar.									
April									
May									
June									
TOTALS									

*indicates Use of Interpreter (Language Line, In-person or ASL)

**indicates meeting at child's school

***indicates meeting at child's home or other non-school location

Please note that data collection has changed between 2017-2018 and 2018-2019. Previously, a "contact" was counted only when parents, ACPS staff members or members of the Alexandria Community contacted PRC staff directly, in-person, or via email or phone, as specified by data collection norms established by the Virginia DOE. However, this changed in the 2018-2019 school year, so that a "contact" also includes instances where PRC staff members initiate contact to parents, staff and members of the community. Consequently, numbers of contacts may be significantly larger, reflecting this change. However, in November, 2019, the DOE provided additional guidelines regarding PRC data collection. Specifically, when PRC staff members initiate email contact to multiple recipients via a single email, the DOE counts this as a single contact, whereas formerly, it was counted it as multiple contacts. This change, too, will again alter the numbers of PRC contacts by decreasing them significantly.

2020-2021

Use of interpreter or Language Line

9/3-Language line-Amharic

10/28-Language Line-Amharic

10/30-Language Line –Spanish

11/6-Language Line-Amharic

11/24-Language Line-Spanish

11/30 Language Line-Spanish

12/1 Language Line-Amharic

12/1-Language line-Spanish (3)

12/7-Language Line-Spanish

12/8-Language Line-Spanish

12/14-Language Line-Amharic

12/14 –Language Line-Spanish

12/15 Language Line-Spanish (7)

12/17-Language Line-Spanish (11)

12/17-Language Line-Amharic (1)

12/17-Language Line-Dari (1)

12/18- Language Line-Spanish (4)

1/4-Language Line-Amharic (1)

1/4 Language Line-Spanish (2)

1/5 Language Line-Spanish (2)

1/11-Language Line-Spanish (2)
1/12-Language Line-Spanish (4)
1/12-Language Line-Amharic (1)
1/25-Language Line-Spanish (4)
1/26-Language Line-Spanish (1)
2/8-Language Line-Spanish (1)
2/9-Language Line-Spanish (3)
2/10-Language Line-Spanish (1)
2/16-Language Line-Spanish (3)
2/17-Language Line-Spanish (2)
2/18-Language Line-Spanish (2)
2/22-Language Line-Spanish (4)
2/23-language Line-Spanish (8)
2/24-Language Line-Spanish (5)
2/25-Language Line-Spanish (2)
2/26-Language Line-Spanish (3)
3/1-Language Line-Spanish (3)
3/2-Language Line-Spanish (1)
3/2-Language Line-Amharic (2)
3/3-Language Line-Spanish (1)
3/8-Language Line-Amharic (2)
3/8-Language Line-Spanish (1)
3/9-Language Line-Spanish (2)
3/11-Language Line-Spanish (1)
3/15-Language Line-Spanish (1)
3/15-Language Line-Amharic (1)
3/22-Language Line-Spanish (4)
3/23-Language Line-Spanish (4)
4/5-Language Line-Spanish (2)
4/6-Language Line-Spanish (3)
4/13-Language Line- Spanish (1)
4/19-Language Line-Spanish (1)
4/20-language Line-Spanish (3)
4/26-Language Line-Amharic (2)
5/4-Language Line-Amharic (2)
5/4 Language Line-Spanish (1)
5/5 Language Line-Spanish I1)
5/6-Language Line-Spanish (1)

5/17-Language Line-Spanish (3)
5/18 Language Line-Spanish (1)
5/19 language Line-Spanish (1)
5/24-Language Line-Spanish (8)
5/25-Language Line-Spanish (3)
6/1-Language Line-Spanish (1)
6/1-Language Line-Arabic (1)

Support Groups, Pop-up PRCs, PRC Office Hours, or School Based Special Ed PTAs

There were no support groups, Pop-ups, PRC office hours or school based special ed PTAs during the 2020-2021 school year, due to the closure of school buildings, the need for social distancing, and concerns about confidentiality using a Zoom format.

2021-2022-Use of Interpreter or Language Line

9/10-Language Line-Spanish (1)
9/13-Language Line-Spanish (1)
10/4-Language line-Spanish (2)
10/5-Language Line-Spanish (1)
10/20-Language Line-Spanish (2)
10/22-Language Line-Spanish (1)
1/27-Language Line-Spanish (1)
1/28-Language Line-Spanish (3)
2/1-Language Line-Spanish (1)

Support Groups, Pop-Up PRCs, PRC Office Hours or School Based Special Ed PTAs